

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Dan Birmingham

AAA Contact Phone: 7074423763

AAA Contact Email: dbirmingham@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt and Del Norte

Provider Contact Name: Cynthia Gehman

Provider Contact Phone: 7074074134

Provider Contact Email: cgheman@lsnc.net

Total Unduplicated Client Count for Quarter: 101

Total Cases Closed in Quarter: 100

Total Units of Service for Quarter (Unit=1 Hour): 186

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	35
65-74:	39
75-84:	22
85+:	5
Client Declined to Provide Information:	0
Total:	101

CLIENT GENDER

Male:	46
Female:	55
Client Declined to Provide Information:	0
Total:	101

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	52
Homebound:	0
Lives Alone:	67
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	60
Greatest Economic Need (Minority):	3
Greatest Economic Need (Non-Minority):	44
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	3
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CLIENT RACE

Two or More Races:	3
Caucasian:	85
African American:	0
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	7
Total:	101

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CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

6

0

0

A2. Contracts/Warranties:

0

1

0

0

A3. Other Consumer/Finance:

6

6

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

5

5

0

0

C2. Conservatorship:

2

2

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

3

0

0

D2. Medicare:

0

1

0

0

D3. Other Health/Community Based Care:

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

23

18

4

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

2

0

0

E3. Other Housing:

6

6

0

0

INCOME MAINTENANCE

F1. Social Security:

0

1

0

0

F2. Supplemental Security Income (SSI):

5

5

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

3

4

0

0

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INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="38"/>	<input type="text" value="26"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="6"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="93"/>	<input type="text" value="7"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="6/26/16"/>	<input type="text" value="Hoopa, CA"/>	<input type="text" value="Hoopa Health Fair"/>	<input type="text" value="Rural People"/>	<input type="text" value="20"/>	<input type="text" value="8"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input type="text" value="4/15/16"/>	<input type="text" value="HSRC"/>	<input type="text" value="ELC"/>	<input type="text" value="Seniors"/>	<input type="text" value="4"/>	<input type="text" value="2"/>
<input type="text" value="4/12/16"/>	<input type="text" value="LSNC"/>	<input type="text" value="Family"/>	<input type="text" value="Seniors"/>	<input type="text" value="1"/>	<input type="text" value="0.5"/>
<input type="text" value="4/19/16"/>	<input type="text" value="LSNC"/>	<input type="text" value="Civil"/>	<input type="text" value="Seniors"/>	<input type="text" value="2"/>	<input type="text" value="1"/>
<input type="text" value="4/26/16"/>	<input type="text" value="LSNC"/>	<input type="text" value="Bankruptcy"/>	<input type="text" value="Seniors"/>	<input type="text" value="2"/>	<input type="text" value="1"/>

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5/3/16	HSRC	ELC	Seniors	4	2
5/10/16	LSNC	Family	Seniors	1	0.5
5/17/16	LSNC	Civil	Seniors	1	0.5
5/24/16	LSNC	Bankruptcy	Seniors	1	0.5
6/7/16	HSRC	ELC	Seniors	4	2
6/21/16	LSNC	Civil	Seniors	2	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Tabitha Ledford

AAA Contact Phone: 5308421687

AAA Contact Email: tabitha@psa2.org

Provider Name: Legal Services of Northern California

County(ies): Lassen, Modoc, Shasta, Siskiyou and

Provider Contact Name: Cathy Cobbaert

Provider Contact Phone: 5306464079

Provider Contact Email: ccobbaert@lsnc.net

Total Unduplicated Client Count for Quarter: 80

Total Cases Closed in Quarter: 119

Total Units of Service for Quarter (Unit=1 Hour): 375

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	25
65-74:	27
75-84:	18
85+:	10
Client Declined to Provide Information:	0
Total:	80

CLIENT GENDER

Male:	47
Female:	33
Client Declined to Provide Information:	0
Total:	80

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	57
Homebound:	4
Lives Alone:	46
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	0
Rural:	60
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	56
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	2
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CLIENT RACE

Two or More Races:	0
Caucasian:	77
African American:	0
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	80

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Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

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County(ies): Lassen, Modoc, Shasta, Siskiyou and

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CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	2	2	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	46	49	6	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	14	12	2	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	3	0	1
F2. Supplemental Security Income (SSI):	3	4	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	2	1	0

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Fiscal Year: 2015-2016

Quarter: 4

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County(ies): Lassen, Modoc, Shasta, Siskiyou and

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Provider Contact Phone: 5306464079

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INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	5	3	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	23	25	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 106

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
104	13	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 346

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/13/16	Family Law Facilitator	Information re Senior Services	Staff	19	3.5
4/19/16	Shasta Co Courts	Over of LSNC Services, Sr Services, g'ship prog	Court Staff	7	1.5
4/20/16	Hill Country Com Clin	Present LSNC services	Hill Co Staff	15	5
5/11/16	Yreka Sr. Fair	Table at fair providing info	Seniors	39	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/20/16	Mt. Shasta Sr Ctr	Present Wills & Trust	Seniors	36	6

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Quarter: 4

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County(ies): Lassen, Modoc, Shasta, Siskiyou and

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6/3/16	Modoc Co Sr Services	Present on Public Benefits	Seniors	26	7
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 13

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 5308985961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner, Barbara Segal

Provider Contact Phone: 5303459491

Provider Contact Email: jhaffner@lsnc.net, bsegal

Total Unduplicated Client Count for Quarter: 153

Total Cases Closed in Quarter: 149

Total Units of Service for Quarter (Unit=1 Hour): 911

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	40
65-74:	77
75-84:	23
85+:	13
Client Declined to Provide Information:	0
Total:	153

CLIENT GENDER

Male:	51
Female:	102
Client Declined to Provide Information:	0
Total:	153

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	100
Homebound:	0
Lives Alone:	97
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	59
Rural:	15
Greatest Economic Need (Minority):	95
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	15
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CLIENT RACE

Two or More Races:	0
Caucasian:	132
African American:	1
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	15
Client Declined to Provide Information:	0
Total:	153

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 5308985961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner, Barbara Segal

Provider Contact Phone: 5303459491

Provider Contact Email: jhaffner@lsnc.net, bsegal

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	11	10	0	0
A2. Contracts/Warranties:	3	2	1	0
A3. Other Consumer/Finance:	9	8	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0		0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	8	12	3
D2. Medicare:	2		5	1
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	40	28	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	25	18	0	0
E3. Other Housing:	1	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	10	7	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

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Fiscal Year: 2015-2016

Quarter: 4

PSA: 3

AAA Name: Area 3

AAA Contact Name: Mary Neumann

AAA Contact Phone: 5308985961

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County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner, Barbara Segal

Provider Contact Phone: 5303459491

Provider Contact Email: jhaffner@lsnc.net, bsegal

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	30	23	9	0
H2. Advance Health Care Directives (AHCD):	4	3	6	0
H3. Financial Powers of Attorney:	4	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 154

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
112	33	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 842

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/6/16	Butte Co.	Present to Greater Chico Homeless Task Force	Providers	26	1.5
4/7/16	Butte Co.	MDT Mtg	Providers	20	2
4/10/16	Butte Co.	Outreach to Shalom Free clinic	Low Income	6	2
4/13/16	Butte Co.	Presnt to Ctr for Healthy Comm	Low Income	7	2
4/15/16	Butte Co.	Bute Co Homeless Symp	Providers and othes	100	5
4/19/16	Tehama	Present to Tehama Food Bank Pgms	Providers	3	11
6/3/16	Plumas Co	Present Plumas Crisis Intervention &	Providers	6	1
6/15/16	Tehama Co	MDT	Providers	10	4
6/21/16	Butte Co	Present to DSS	Providers	75	1
6/23/16	All Co	Medi-Cal 2020 Conf	Providers	90	5.5

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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 35

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/26/16	Butte Co.	Chico Homeless Connect	Low Income	200	12
4/29/16	Tehama Co.	Elder Services	Providers	17	7
5/5/16	Butte Co.	MDT Mtg	Providers	20	3
5/10/16	Butte Co.	Outreach at Gridley Library	Seniors	3	2.5
5/11/16	Butte Co.	Iverson Ctr Wellness/Recovery	All	60	5
5/17/16	Butte Co.	Present Wills/POAs	Seniors	12	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 34

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 9164861876

AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 5302174027

Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 135

Total Cases Closed in Quarter: 151

Total Units of Service for Quarter (Unit=1 Hour): 837

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 38
65-74: 48
75-84: 35
85+: 14
Client Declined to Provide Information: 0
Total: 135

CLIENT GENDER

Male: 38
Female: 97
Client Declined to Provide Information: 0
Total: 135

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 73
Homebound: 14
Lives Alone: 66
Institutionalized: 1
Suspected Victim of Elder Abuse/Exploitation: 5
Limited English: 0
Rural: 88
Greatest Economic Need (Minority): 7
Greatest Economic Need (Non-Minority): 47
Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 10

CLIENT RACE

Two or More Races: 4
Caucasian: 121
African American: 2
Native American/Native Alaskan: 2
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 1
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 4
Client Declined to Provide Information: 1
Total: 135

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Fiscal Year: 2015-2016

Quarter: 4

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CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

10

7

0

0

A2. Contracts/Warranties:

11

14

0

0

A3. Other Consumer/Finance:

10

11

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

4

4

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

2

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

32

27

0

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

10

8

0

0

E3. Other Housing:

7

9

0

0

INCOME MAINTENANCE

F1. Social Security:

8

5

0

0

F2. Supplemental Security Income (SSI):

4

3

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

3

5

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 9164861876

AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 5302174027

Provider Contact Email: hwhitaker@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	10	0	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	31	31	0	0
H2. Advance Health Care Directives (AHCD):	5	10	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 146

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
149	0	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 773

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
April 2016	Auburn and Nevada City	Planning, Prep for outreach and Presentations in Nevada County	Older Adults and Service Providers	50	9
April 2016	Auburn	Planning, Prep for Presentations and Placer Outreach	Older Adults and Service Providers	50	6
April 2016	Auburn and Nevada City	Planning, Prep for Presentations and Placer Outreach	Older Adults	50	3
04/05/16	Sierra Senior Services, Truckee, Nevada County	*PRESENTATION*: Nevada County; LSNC Services for Seniors/Disabled	Older Adults	11	5
May 2016	Auburn and Nevada City	Planning, Prep for Presentations and Placer Outreach	Older Adults and Service Providers	50	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Dave Soto

AAA Contact Phone: 9164861876

AAA Contact Email: dsoto@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 5302174027

Provider Contact Email: hwhitaker@lsnc.net

5/9/16	Loyalton Sr. Ctr, Sierra Co	*PRESENTATION* SIERRA COUNTY Small Estate Administration	Older Adults and Service Providers	18	7
5/10/16	Sierra Senior Services Truckee	*PRESENTATION* NEVADA COUNTY Medicare Savings Program	Older Adults and Service Providers	20	13
5/24/16	Roseville Placer Co	PlacerCo Veterans StandDown	Veterans	20	6
5/26/16	HHS Nevada City	*PRESENTATION* NEVADA COUNTY Medicare Savings Program	Older Adults and Service Providers	14	3
May 2016	Auburn/Nevada City	Planning, Prep for Presentations in Sierra Co	Older Adults and Service Providers	25	2
5/10/16	Truckee, Nevada Co	Outreach meeting with legal staff at Family Resources Center of Truckee	Older Adults	3	1
June 2016	Auburn/Nevada City	Continue: Planning, Prep for Presentations in Sierra	Older Adults and Service Providers	100	0.2
6/21/16	Auburn Amphitheater	Placer Co Community Elder Abuse Awareness	Placer County Community	20	5
6/23/16	Fair Oaks	Observe: Alz Assoc Present/outreach	Placer and Nevada Co., Families/Caregivers for Alzheimers	100	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 14

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 64

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 9164861876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 9165512144

Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 337

Total Cases Closed in Quarter: 289

Total Units of Service for Quarter (Unit=1 Hour): 1046

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	94
65-74:	147
75-84:	70
85+:	26
Client Declined to Provide Information:	0
Total:	337

CLIENT GENDER

Male:	165
Female:	172
Client Declined to Provide Information:	
Total:	337

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	194
Homebound:	3
Lives Alone:	181
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	15
Rural:	1
Greatest Economic Need (Minority):	53
Greatest Economic Need (Non-Minority):	186
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	38
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CLIENT RACE

Two or More Races:	0
Caucasian:	186
African American:	60
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	5
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	60
Client Declined to Provide Information:	19
Total:	337

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 9164861876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 9165512144

Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

21

22

0

0

A2. Contracts/Warranties:

7

5

0

1

A3. Other Consumer/Finance:

20

14

2

0

EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

3

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

6

4

0

0

C2. Conservatorship:

2

1

0

0

C3. Other Family:

10

8

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

10

1

0

1

D2. Medicare:

6

0

0

0

D3. Other Health/Community Based Care:

3

3

2

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

97

86

4

3

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

15

13

0

0

E3. Other Housing:

13

12

3

1

INCOME MAINTENANCE

F1. Social Security:

11

6

1

0

F2. Supplemental Security Income (SSI):

6

5

0

0

F3. Pensions/Retiree Benefits:

10

11

4

0

F4. Other Income Maintenance:

3

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 9164861876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 9165512144

Provider Contact Email: rbaca@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	17	14	0	0
G3. Other Individual Rights:	13	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	47	45	0	0
H2. Advance Health Care Directives (AHCD):	7	5	0	0
H3. Financial Powers of Attorney:	6	6	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 334

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
267	16	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 984

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/1/16	Conzelmann Community Center	Tabling at Back To Work Career & Resource Fair	Seniors	60	4.1
4/13/16	Camden Springs	Tabling at Senior Resource Fair	Seniors	59	5.9
4/16/16	Capitol Heights Academy	Tabling at Family Resource Fair	Families	15	2
4/16/16	Lions Gate Hotel	Tabling at Veteran's Resource Fair	Female Veterans	6	1.2
4/22/16	Mission Oaks Community Center	Tabling at Mission Oaks Health Faire	Seniors	50	3.4
4/30/16	CTAP Parking Lot	Tabling at CTAP Community Resource Fair	Seniors	40	4
4/30/16	Hagan Community Park	Tabling at 27th Annual Kids Day in the	Families	350	6
5/12/16	Citrus Heights Community Center	Overview of SLH service at Senior Health Fair & Panelist discussion on "Care giving"	Seniors	121	6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 9164861876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 9165512144

Provider Contact Email: rbaca@lsnc.net

5/19/16	Sacramento Convention Center	Overview of SLH service at Alzheimer's Association Annual Education Conference	Seniors	150	8.9
6/1/16	Senior Center of Elk Grove	Overview of services at the 10th Annual Senior Day in the Park	Seniors	90	4.5
6/10/16	Stanford Settlement	Overview of services at the 24th Senior Health & Info Fair	Seniors	46	3.6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 11

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 50

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/6/16	Mercy Housing	Advance Health Care Directives	Seniors	5	1.9
4/12/16	ACC Senior Services	Overview of SLH Services	Seniors	4	2.5
5/4/16	Mercy Housing in Folsom	Social Security	Seniors	5	2.1
5/12/16	Oak Park Community Center	Pensions and Overview of SLH Services	Seniors	1	1.8
6/8/16	Mercy Housing	Tenant Rights	Seniors	5	3.6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 9164861876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 5306621065

Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter: 92

Total Cases Closed in Quarter: 150

Total Units of Service for Quarter (Unit=1 Hour): 222

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	26
65-74:	33
75-84:	23
85+:	10
Client Declined to Provide Information:	0
Total:	92

CLIENT GENDER

Male:	31
Female:	61
Client Declined to Provide Information:	0
Total:	92

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	50
Homebound:	4
Lives Alone:	48
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	5
Limited English:	16
Rural:	25
Greatest Economic Need (Minority):	24
Greatest Economic Need (Non-Minority):	44
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	22
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CLIENT RACE

Two or More Races:	0
Caucasian:	56
African American:	6
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	25
Client Declined to Provide Information:	0
Total:	92

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 9164861876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 5306621065

Provider Contact Email: ameyer@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

23

16

6

0

A2. Contracts/Warranties:

13

6

8

0

A3. Other Consumer/Finance:

8

3

6

0

EMPLOYMENT

B1. Discrimination:

2

2

0

0

B2. Other Employment:

2

2

1

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

1

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

4

2

1

0

D2. Medicare:

2

1

1

1

D3. Other Health/Community Based Care:

2

0

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

46

26

11

7

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

2

4

1

0

E3. Other Housing:

5

3

1

1

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

2

3

1

0

F3. Pensions/Retiree Benefits:

0

0

0

1

F4. Other Income Maintenance:

5

3

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 9164861876

AAA Contact Email: jstan@agencyonaging4.org

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 5306621065

Provider Contact Email: ameyer@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	1
G3. Other Individual Rights:	2	1	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	19	10	10	0
H2. Advance Health Care Directives (AHCD):	4	3	1	0
H3. Financial Powers of Attorney:	1	0	1	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 146

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
87	52	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 208

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/13/16	YCH Winters	Tabling event	Low income/adults/seniors	40	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/5/16	RISE-Esparto	ACA/Medicare	Seniors	30	3.5
6/24/16	Woodland Courthouse	Small Claims	Older adults and low income people with small claims issues	10	5.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: **Jane Stan**

AAA Contact Phone: **9164861876**

AAA Contact Email: **jstan@agencyonaging4.org**

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: **Alysa Meyer**

Provider Contact Phone: **5306621065**

Provider Contact Email: **ameyer@lsnc.net**

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 9164861876

AAA Contact Email: jstan@agencyongaging4.org

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: 5307428289

Provider Contact Email: susan@yslegal.comcastb

Total Unduplicated Client Count for Quarter: 69

Total Cases Closed in Quarter: 34

Total Units of Service for Quarter (Unit=1 Hour): 572

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	15
65-74:	24
75-84:	21
85+:	9
Client Declined to Provide Information:	0
Total:	69

CLIENT GENDER

Male:	18
Female:	51
Client Declined to Provide Information:	0
Total:	69

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	11
Homebound:	0
Lives Alone:	33
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	5
Rural:	29
Greatest Economic Need (Minority):	7
Greatest Economic Need (Non-Minority):	24
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	9
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CLIENT RACE

Two or More Races:	0
Caucasian:	66
African American:	2
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	69

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 9164861876

AAA Contact Email: jstan@agencyongaging4.org

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: 5307428289

Provider Contact Email: susan@yslegal.comcastb

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

4

2

1

0

A2. Contracts/Warranties:

2

0

0

0

A3. Other Consumer/Finance:

4

0

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

0

1

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

15

2

4

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

17

3

6

0

E3. Other Housing:

0

0

0

0

INCOME MAINTENANCE

F1. Social Security:

2

2

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

1

0

0

0

F4. Other Income Maintenance:

1

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 9164861876

AAA Contact Email: jstan@agencyongaging4.org

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: 5307428289

Provider Contact Email: susan@yslegal.comcastb

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="2"/>
G3. Other Individual Rights:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="18"/>	<input type="text" value="1"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="7"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="12"/>	<input type="text" value="20"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/11/2016	DOLS	IRS calls	Seniors	102	1
4/14/2016	Rideout Auxiliary	Scams & YSLC services	Seniors	32	1.5
4/24/2016	Brownsville Community Center	Estate Planning	Seniors	21	5
5/12/2016	Yuba City Senior Center	Issues affecting Seniors	Seniors	3	2
5/26/2016	Yuba County Senior Center	Homeowners Insurance, part 1	Seniors	15	4
5/27/2016	Date Street Housing	YSLC/I&A services	Seniors	8	2
6/3/2016	La Serena Senior Housin	Powers of Attorney	Seniors	17	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 9164861876

AAA Contact Email: jstan@agencyongaging4.org

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: 5307428289

Provider Contact Email: susan@yslegal.comcastb

6/23/2016	Yuba County Senior Center	Homeowners Insurance, part 2	Seniors	21	2.5
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 19

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Ana Bagtas*

AAA Contact Phone: *4154736947*

AAA Contact Email: *abagtas@marinconty.org*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin County*

Provider Contact Name: *David Levin*

Provider Contact Phone: *4154920230*

Provider Contact Email: *dlevin@legalaiddmarin.org*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="35"/>
65-74:	<input type="text" value="36"/>
75-84:	<input type="text" value="11"/>
85+:	<input type="text" value="10"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="92"/>

CLIENT GENDER

Male:	<input type="text" value="33"/>
Female:	<input type="text" value="59"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="92"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="35"/>
Homebound:	<input type="text" value="26"/>
Lives Alone:	<input type="text" value="49"/>
Institutionalized:	<input type="text" value="30"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="8"/>
Rural:	<input type="text" value="3"/>
Greatest Economic Need (Minority):	<input type="text" value="16"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="30"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="1"/>

CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="15"/>
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CLIENT RACE

Two or More Races:	<input type="text" value="2"/>
Caucasian:	<input type="text" value="66"/>
African American:	<input type="text" value="3"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="4"/>
Race Unknown/Some Other Race:	<input type="text" value="15"/>
Client Declined to Provide Information:	<input type="text" value="2"/>
Total:	<input type="text" value="92"/>

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 4154736947

AAA Contact Email: abagtas@marinconty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: David Levin

Provider Contact Phone: 4154920230

Provider Contact Email: dlevin@legalaiddmarin.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	4	0	0
A2. Contracts/Warranties:	2	1	0	0
A3. Other Consumer/Finance:	1	2	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	3	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	32	20	7	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	3	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	1
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: 4154736947

AAA Contact Email: abagtas@marinconty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin County

Provider Contact Name: David Levin

Provider Contact Phone: 4154920230

Provider Contact Email: dlevin@legalaidsmarin.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="7"/>	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="23"/>	<input type="text" value="22"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="68"/>	<input type="text" value="10"/>	<input type="text" value="4"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
<input type="text" value="5/4/16"/>	<input type="text" value="Point Reyes"/>	<input type="text" value="Senior Housing Outreach"/>	<input type="text" value="Senior Residents"/>	<input type="text" value="25"/>	<input type="text" value="5"/>

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 4153556790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce

Provider Contact Phone: 4158961701

Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 39

Total Cases Closed in Quarter: 73

Total Units of Service for Quarter (Unit=1 Hour): 664

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 9

65-74: 17

75-84: 7

85+: 1

Client Declined to Provide Information: 5

Total: 39

CLIENT GENDER

Male: 25

Female: 14

Client Declined to Provide Information: 0

Total: 39

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 9

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 35

Rural: 0

Greatest Economic Need (Minority): 30

Greatest Economic Need (Non-Minority): 0

Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 0

CLIENT RACE

Two or More Races: 0

Caucasian: 0

African American: 0

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 0

Cambodian: 0

Chinese: 35

Filipino: 1

Japanese: 0

Korean: 0

Laotian: 0

Vietnamese: 0

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 3

Race Unknown/Some Other Race: 0

Client Declined to Provide Information: 0

Total: 39

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 4153556790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce

Provider Contact Phone: 4158961701

Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	5	5	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	19	16	1	36
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 4153556790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Asian Americans Advancing Justice - Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce

Provider Contact Phone: 4158961701

Provider Contact Email: irmaa@advancingjustice-

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	13	12	0	1
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	1	0

TOTAL CASES OPENED IN QUARTER: 39

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
34	2	37

TOTAL ESTIMATED CASE WORK HOURS SPENT: 652

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/14/16	Portola Family	Discussed rent increases	Parents	10	3
4/24/16	Gordon J. Lau	Discussed Fair Housing project and what does it mean	.	0	3
5/25/16	Willy Woo	Discussed Fair Housing project and what does it mean	Seniors from members of Chinatown Tenant Association	200	3
6/8/16	San Francisco	Discussed Fair Housing and what are the protected categories	Parents	6	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 4153556784

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County San Francisco

Provider Contact Name: Ryan Knutson

Provider Contact Phone: 4155533408

Provider Contact Email: ryan@lrcl.org

Total Unduplicated Client Count for Quarter: 31

Total Cases Closed in Quarter: 17

Total Units of Service for Quarter (Unit=1 Hour): 483

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 5
65-74: 12
75-84: 9
85+: 5
Client Declined to Provide Information: 0
Total: 31

CLIENT GENDER

Male: 13
Female: 18
Client Declined to Provide Information: 0
Total: 31

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 4
Homebound: 0
Lives Alone: 31
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 0
Limited English: 31
Rural: 0
Greatest Economic Need (Minority): 31
Greatest Economic Need (Non-Minority): 0
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 31

CLIENT RACE

Two or More Races: 0
Caucasian: 0
African American: 0
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 31
Client Declined to Provide Information: 0
Total: 31

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 4153556784

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County San Francisco

Provider Contact Name: Ryan Knutson

Provider Contact Phone: 4155533408

Provider Contact Email: ryan@lrcl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	0	0	1
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	11	3	2	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:		0	0	0
F2. Supplemental Security Income (SSI):	12	4	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 4153556784

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County San Francisco

Provider Contact Name: Ryan Knutson

Provider Contact Phone: 4155533408

Provider Contact Email: ryan@lrcl.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value=""/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value=""/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="8"/>	<input type="text" value="4"/>	<input type="text" value="5"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/6/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	5	2
4/13/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
4/20/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2
5/4/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2
5/11/16	LRCL	La Raza Centro Legal Senior Clinic	Elder	5	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/4/16	Capp Street Center	Consumer Fraud, Estate Planning	Elders	24	8

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Michael Zaugg**

AAA Contact Phone: **4153556784**

AAA Contact Email: **michael.zaugg@sfgov.org**

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County San Francisco

Provider Contact Name: **Ryan Knutson**

Provider Contact Phone: **4155533408**

Provider Contact Email: **ryan@lrcl.org**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 4153556790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 4155676255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter: 58

Total Cases Closed in Quarter: 38

Total Units of Service for Quarter (Unit=1 Hour): 624

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 11

65-74: 22

75-84: 16

85+: 8

Client Declined to Provide Information: 1

Total: 58

CLIENT GENDER

Male: 23

Female: 33

Client Declined to Provide Information: 2

Total: 58

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 35

Homebound: 0

Lives Alone: 0

Institutionalized: 0

Suspected Victim of Elder Abuse/Exploitation: 0

Limited English: 35

Rural: 0

Greatest Economic Need (Minority): 47

Greatest Economic Need (Non-Minority): 7

Greatest Economic Need (Minority Status Unknown): 4

CLIENT ETHNICITY

Hispanic/Latino: 2

CLIENT RACE

Two or More Races: 0

Caucasian: 7

African American: 1

Native American/Native Alaskan: 0

Asian/Pacific Islander

Asian Indian: 1

Cambodian: 0

Chinese: 26

Filipino: 5

Japanese: 6

Korean: 1

Laotian: 1

Vietnamese: 3

Guamanian: 0

Hawaiian: 0

Samoan: 0

Other Asian/Pacific Islander: 2

Race Unknown/Some Other Race: 5

Client Declined to Provide Information: 0

Total: 58

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 4153556790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 4155676255

Provider Contact Email: eleong@apilegaloutreach.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	2	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	1	0	0
B2. Other Employment:	0	2	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	0	0	0
C2. Conservatorship:	2	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	7	5	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	1	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 4153556790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: 4155676255

Provider Contact Email: eleong@apilegaloutreach.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	7	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	8	0	2
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	6	5	0	0
H4. Other Miscellaneous:	5	4	0	0

TOTAL CASES OPENED IN QUARTER: 59

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
36	0	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 588

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
Spring 201	APILO Office	Newsletter: Senior Rights Bulletin	Seniors, disabled adults	20000	10.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/12/16	APILO Office	Elder Abuse Education Series (Brown Bag #3: Legal Remedies for Elder Abuse and Adults with Disabilities)	Professionals and Caregivers	5	20
6/1/16	APILO Office	Elder Abuse Laws in SF, Model Program (HSA)	Social Workers	2	1
6/8/16	Canon Kip	Financial Abuse of Elders Training	Social Workers	8	4

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Michael Zaugg**

AAA Contact Phone: **4153556790**

AAA Contact Email: **michael.zaugg@sfgov.org**

Provider Name: Nihonmachi Legal Outreach dba API Legal Outreach

County(ies): San Francisco

Provider Contact Name: **Esther Leong**

Provider Contact Phone: **4155676255**

Provider Contact Email: **eleong@apilegaloutreach.**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 4153556790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: 4155383333

Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter: 230

Total Cases Closed in Quarter: 180

Total Units of Service for Quarter (Unit=1 Hour): 2559

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	46
65-74:	112
75-84:	48
85+:	24
Client Declined to Provide Information:	0
Total:	230

CLIENT GENDER

Male:	107
Female:	123
Client Declined to Provide Information:	0
Total:	230

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	98
Homebound:	14
Lives Alone:	99
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	23
Limited English:	78
Rural:	0
Greatest Economic Need (Minority):	77
Greatest Economic Need (Non-Minority):	48
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	26
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CLIENT RACE

Two or More Races:	0
Caucasian:	122
African American:	25
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	36
Filipino:	15
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	27
Client Declined to Provide Information:	2
Total:	230

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Michael Zaugg**

AAA Contact Phone: **4153556790**

AAA Contact Email: **michael.zaugg@sfgov.org**

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: **Howard M. Levy**

Provider Contact Phone: **4155383333**

Provider Contact Email: **hlevy@laesf.org**

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	13	4	0	1
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	5	2	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	0	0	6
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	4	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	77	53	0	24
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	4	0	0
E3. Other Housing:	44	3	0	0

INCOME MAINTENANCE

F1. Social Security:	11	8	0	0
F2. Supplemental Security Income (SSI):	18	21	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Michael Zaugg

AAA Contact Phone: 4153556790

AAA Contact Email: michael.zaugg@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: 4155383333

Provider Contact Email: hlevy@laesf.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="23"/>	<input type="text" value="26"/>	<input type="text" value="0"/>	<input type="text" value="9"/>
G3. Other Individual Rights:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="8"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="2"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="1"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="10"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="138"/>	<input type="text" value="0"/>	<input type="text" value="42"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone:

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 278

Total Cases Closed in Quarter: 293

Total Units of Service for Quarter (Unit=1 Hour): 1476

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	42
65-74:	125
75-84:	85
85+:	26
Client Declined to Provide Information:	
Total:	278

CLIENT GENDER

Male:	82
Female:	196
Client Declined to Provide Information:	0
Total:	278

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	86
Homebound:	0
Lives Alone:	46
Institutionalized:	
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	14
Rural:	0
Greatest Economic Need (Minority):	38
Greatest Economic Need (Non-Minority):	59
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	28
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CLIENT RACE

Two or More Races:	0
Caucasian:	205
African American:	48
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	8
Filipino:	2
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
Total:	278

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone:

Provider Contact Email:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

6

2

0

A2. Contracts/Warranties:

9

19

2

1

A3. Other Consumer/Finance:

19

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

2

2

0

0

C3. Other Family:

7

4

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

1

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

69

53

24

4

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

1

0

0

E3. Other Housing:

13

13

3

0

INCOME MAINTENANCE

F1. Social Security:

5

5

0

0

F2. Supplemental Security Income (SSI):

4

1

2

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

2

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Verna Haas

Provider Contact Phone:

Provider Contact Email:

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	18	11	8	3
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	62	44	21	0
H2. Advance Health Care Directives (AHCD):	39	7	28	0
H3. Financial Powers of Attorney:	22	18	0	0
H4. Other Miscellaneous:	2	2	5	0

TOTAL CASES OPENED IN QUARTER: 280

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
190	95	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1459

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/19/16	San Pablo	Legal Info (AHCD)	Seniors	12	3
5/16/16	Oakley	Legal Info (AHCD)	Seniors	10	2.5
5/19/16	Concord	Training/Outreach	Professionals	10	1
6/20/16	San Pablo	Outreach	Seniors	90	4
6/2/16	San Ramon	Legal Info (AHCD)	Seniors	10	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

AAA Contact Phone: 6505733415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 6505178917

Provider Contact Email: mshawver@legalaidsmc.

Total Unduplicated Client Count for Quarter: 103

Total Cases Closed in Quarter: 106

Total Units of Service for Quarter (Unit=1 Hour): 1831

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	35
65-74:	39
75-84:	21
85+:	8
Client Declined to Provide Information:	0
Total:	103

CLIENT GENDER

Male:	36
Female:	67
Client Declined to Provide Information:	0
Total:	103

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	41
Homebound:	0
Lives Alone:	57
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	15
Rural:	8
Greatest Economic Need (Minority):	35
Greatest Economic Need (Non-Minority):	17
Greatest Economic Need (Minority Status Unknown):	4

CLIENT ETHNICITY

Hispanic/Latino:	33
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CLIENT RACE

Two or More Races:	0
Caucasian:	61
African American:	5
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	11
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	7
Total:	103

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

AAA Contact Phone: 6505733415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 6505178917

Provider Contact Email: mshawver@legalaidsmc.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	4	0	0
A2. Contracts/Warranties:	3	1	1	0
A3. Other Consumer/Finance:	4	3	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	29	11	12	5
D2. Medicare:	4	0	2	0
D3. Other Health/Community Based Care:	5	1	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	41	35	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	3	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	8	4	4	0
F2. Supplemental Security Income (SSI):	6	5	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	0	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

AAA Contact Phone: 6505733415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 6505178917

Provider Contact Email: mshawver@legalaidsmc.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	0	2
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	1	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	1	0	0

TOTAL CASES OPENED IN QUARTER: 129

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
73	24	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1784

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/6/16	101 Lake Merced Blvd., Daly City	Daly City Peninsula Partnership Collaborative Senior Expo	Seniors	100	4
5/9/16	YMCA, 550 Bell St., East Palo Alto	East Palo Alto Senior Lifestyles Expo	Seniors	4	2
5/18/16	Pacifica Community Center	Pacifica Senior Information Fair	Seniors, adults with disabilities	100	2
5/21/16	1701 Coyote Point Dr., San Mateo	Soul Stroll for Health	Service Providers	300	4
4/4/16	400 Harbor Blvd., Belmont	Aging & Adult Services Network Provider Meeting	Service providers	12	3
4/26/16	Health Plan of San Mateo	Commission on Aging, Adult Abuse Prevention Committee	Service providers	6	1
4/19/16	Aging & Adult	EDAPT Meeting	Service providers	8	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler

AAA Contact Phone: 6505733415

AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 6505178917

Provider Contact Email: mshawver@legalaidsmc.

5/24/16	Aging & Adult	Commission on Aging, Adult Abuse Prevention Committee	Service providers	8	2
5/20/16	Aging & Adult	CalMediConnect Advisory Committee	Service Providers	13	2
6/14/16	Aging & Adult	Aging & Adult Services Network Provider Meeting	Service providers	15	3
6/28/16	Aging & Adult	Commission on Aging, Adult Abuse Prevention Committee	Service providers	5	2
various		Outreach planning & coordination	Service providers	10	6
various	teleconference	CCI weekly call	Service providers	11	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 39

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/14/16	San Carlos Elms, San Carlos	Legal Issues Affecting Seniors	Seniors	25	2
4/28/16	Aging & Adult	Training for Alzheimer's Association Dementia Capable Supports & Services Advisory Council on Legal Issues Affectin!!: Seniors	Service providers	25	2
5/10/16	Stanford Hospital, 300 Pasteur Drive	Senior Health Law Issues	Social workers and nurses	15	2
6/24/16	Twin Pines Senior Center, 20 Twin Pines Lane, Belmont	Elder and Dependent Adult Abuse Prevention and Legal Aid Services	Seniors	4	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 5105773533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Leonora Merlander James Treggi

Provider Contact Phone: 5108323040

Provider Contact Email: lmerlander@lashicap.org

Total Unduplicated Client Count for Quarter: 87

Total Cases Closed in Quarter: 182

Total Units of Service for Quarter (Unit=1 Hour): 2398

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	16
65-74:	43
75-84:	19
85+:	9
Client Declined to Provide Information:	0
Total:	87

CLIENT GENDER

Male:	27
Female:	60
Client Declined to Provide Information:	0
Total:	87

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	31
Homebound:	1
Lives Alone:	4
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	17
Limited English:	24
Rural:	
Greatest Economic Need (Minority):	40
Greatest Economic Need (Non-Minority):	13
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	22
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CLIENT RACE

Two or More Races:	8
Caucasian:	26
African American:	15
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	8
Filipino:	4
Japanese:	2
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	21
Client Declined to Provide Information:	0
Total:	87

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 5105773533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Leonora Merlander James Treggi

Provider Contact Phone: 5108323040

Provider Contact Email: lmerlander@lashicap.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	8	1	43	17
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	6	6	0
D2. Medicare:	8	6	6	2
D3. Other Health/Community Based Care:	1	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	1	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	10	6	5	0
F2. Supplemental Security Income (SSI):	13	9	5	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 5105773533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Leonora Merlander James Treggi

Provider Contact Phone: 5108323040

Provider Contact Email: lmerlander@lashicap.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	17	2	7	6
G2. Elder Abuse/Neglect/Exploitation:	17	14	18	4
G3. Other Individual Rights:	1	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	0	4	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	3	3	3	0

TOTAL CASES OPENED IN QUARTER: 88

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
54	98	30

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2048

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/16/2016	Marriot City Center Oakland Hotel – CE Site	Health Fair	Seniors	700	30
4/30/2016	Tropics Mobile Home Park	Senior Fair	Seniors	40	13
5/4/2016	OUSD Adult Education Program – CE Site	Senior Fair	Seniors	145	5
5/4/2016	Frank Ogawa Plaza – CE Site	Senior Fair	Seniors	250	11.9
5/5/2016	Kenneth Aitken Senior Center – CE Site	Senior Fair	Seniors	70	17.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: **Belinda Llaguno**

AAA Contact Phone: **5105773533**

AAA Contact Email: **bllaguno@acgov.org**

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: **Leonora Merlander James Treggi** Provider Contact Phone: **5108323040**

Provider Contact Email: **lmerlander@lashicap.org**

5/20/2016	San Leandro Senior Community Center	Senior Fair	Seniors	390	13.5
5/25/2016	USOAC – CE Site	Senior Fair	Senior Service Provider	125	16.5
5/25/2016	Mastick Senior Center – CE Site	Senior Fair	Seniors	175	17.5
5/27/2016	Vineyard Village Senior Housing – CE Site	Senior Fair	Seniors and Caregivers	40	15.5
6/3/2016	Fremont Senior Center – CE Site	Health Fair	Seniors	1900	24.5
6/8/2016	St. Augustine's Episcopal Church	Health Fair	Seniors	86	11

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 11

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 176

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/4/2016	Lawrence Livermore National Laboratory-CE Site	General LAS	Seniors	65	4
4/4/2016	Lawrence Livermore National Laboratory-CE Site	General LAS	Seniors	65	4.25
4/6/2016	Oakland City Hall	Keeping Elders Safe: An Overview of Elder Abuse and Legal Remedies	Seniors and Providers	18	4.5
4/11/2016	Percy Abram Jr. Senior Apartments - CE Site	Medicare Alert	Seniors	1	3
4/15/2016	Cottonwood Place - CE site	Seniors' Guide to Public Benefits	Seniors	21	11
4/19/2016	Brookdale Senior Living-CE site	Keeping Elders Safe: An Overview of Elder Abuse and Legal Remedies	Senior service provider	25	6.5
4/19/2016	Fremont Oak Gardens- CE Site	General LAS	Seniors	25	7.75
4/26/2016	Castro Valley Library - CE Site	General LAS	Seniors and Caregivers	21	10.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: **Belinda Llaguno**

AAA Contact Phone: **5105773533**

AAA Contact Email: **bllaguno@acgov.org**

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: **Leonora Merlander James Treggi** Provider Contact Phone: **5108323040**

Provider Contact Email: **lmerlander@lashicap.org**

4/26/2016	West Oakland Senior Center - CE Site	Keeping Elders Safe: An Overview of Elder Abuse and Legal Remedies	Seniors	1	4
4/26/2016	Hayward Area Senior Center - CE Site	General LAS	Seniors	25	6
4/28/2016	UC Berkeley Retirement Center - CE Site	General LAS	Seniors	65	6.25
4/30/2016	Fremont Main Library - CE Site	General LAS	Seniors and Caregivers	24	6.5
5/2/2016	Lion Creek Crossing - CE site	Seniors Guide to Public Benefits	Seniors	0	3
5/7/2016	Northern California Rheumatology Society-CE site	General LAS	Seniors and Caregivers	15	2.5
5/18/2016	Palo Alto Medical Foundation-Fremont Clinic	General LAS	Seniors and Caregivers	14	5.5
5/26/2016	Fremont Senior Center - CE Site	Seniors Guide Public Benefits	Seniors	21	11
5/31/2016	Christian Church Homes - CE Site	Consumer Fraud	Senior service provider	18	2
5/31/2016	Christian Church Homes - CE Site	Keeping Elders Safe: An Overview of Elder Abuse and Legal Remedies	Senior service provider	18	4
5/31/2016	Social Workers in Senior Housing (SWISH) - CE Site	General LAS	Senior service provider	18	4
6/1/2016	Alameda Library- CE Site	Consumer Fraud	Seniors	5	9.5
6/6/2016	Lakeside Senior Apartments (Satellite Affordable Housing Associates)-CE site	Keeping Elders Safe: An Overview of Elder Abuse and Legal Remedies	Seniors	19	5
6/6/2016	Lion Creek Crossing - CE site	Seniors Guide to Public Benefits	Seniors	10	6.25
6/10/2016	West Oakland Senior Center - CE Site	Medicare Alert	Seniors	38	12.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 5105773533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Leonora Merlander James Treggi

Provider Contact Phone: 5108323040

Provider Contact Email: lmerlander@lashicap.org

6/10/2016	Downtown Oakland Senior Center - CE Site	Medicare Alert	Seniors	31	3.5
6/14/2016	East Bay Retiree Council-CA School Employees	Seniors Guide to Public Benefits	Seniors	28	8.5
6/17/2016	North Oakland Senior Center - CE Site	Consumer Fraud	Seniors	22	10.5
6/23/2016	Westlake Christian Terrace - CE Site	Medicare Alert	Seniors	93	11.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 27

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 174

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 4083503271

AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil

Provider Contact Phone: 4082955991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 446

Total Cases Closed in Quarter: 506

Total Units of Service for Quarter (Unit=1 Hour): 2343

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	62
65-74:	174
75-84:	135
85+:	75
Client Declined to Provide Information:	0
Total:	446

CLIENT GENDER

Male:	165
Female:	281
Client Declined to Provide Information:	0
Total:	446

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	158
Homebound:	11
Lives Alone:	97
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	56
Limited English:	59
Rural:	1
Greatest Economic Need (Minority):	108
Greatest Economic Need (Non-Minority):	94
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	82
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CLIENT RACE

Two or More Races:	24
Caucasian:	275
African American:	16
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	21
Cambodian:	0
Chinese:	40
Filipino:	14
Japanese:	4
Korean:	3
Laotian:	0
Vietnamese:	10
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	10
Total:	446

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 4083503271

AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil

Provider Contact Phone: 4082955991

Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	14	13	0	0
A2. Contracts/Warranties:	10	10	0	0
A3. Other Consumer/Finance:	25	27	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	3	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	11	11	0	0
C2. Conservatorship:	4	6	0	0
C3. Other Family:	9	9	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	23	25	1	0
D2. Medicare:	15	9	3	0
D3. Other Health/Community Based Care:	8	7	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	38	34	5	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	9	8	0	0
E3. Other Housing:	23	22	7	0
INCOME MAINTENANCE				
F1. Social Security:	16	11	8	0
F2. Supplemental Security Income (SSI):	31	25	5	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	3	3	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 4083503271

AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil

Provider Contact Phone: 4082955991

Provider Contact Email: gbacil@sala.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	49	35	21	11
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	87	86	11	0
H2. Advance Health Care Directives (AHCD):	20	15	14	0
H3. Financial Powers of Attorney:	20	20	4	0
H4. Other Miscellaneous:	23	25	0	0

TOTAL CASES OPENED IN QUARTER: 446

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
407	87	12

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2291

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/27/16	Long Term Care (LTC) Ombudsman Program at Catholic Charities in San Jose	Presentation on SALA and Fair Housing Issues Related to Seniors in Long Term Care and Assisted Living Facilities LTC program staff and volunteers	Staff and volunteers of the LTC Ombudsman Program	22	9
4/27/16	Saratoga Senior Center	Presentation on SALA (Who We Are and What We Do) and how to access our services	Senior participants at the center	30	2
5/12/16	Morgan Hill CRC Senior Program	Presentation on SALA (Who We Are and What We Do) and how to access our services	Senior participants at the center	50	1
5/14/16	Family Court Division of the Superior Court located in San Jose	Participate in Santa Clara County Domestic Violence Round Table (DVRT) and Reach Out to Participants About SALA	Judges, Court staff, service providers and Legal Aid agencies that are members of DVRT	34	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 10

AAA Name: Sourcewise

AAA Contact Name: Judy Nguyen

AAA Contact Phone: 4083503271

AAA Contact Email: jnguyen@mysourcewise.com

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil

Provider Contact Phone: 4082955991

Provider Contact Email: gbacil@sala.org

5/16/16	Barbara Lee Senior Center in Milpitas	Presentation on SALA (Who We Are and What We Do) and how to access our services	Senior participants at the center	50	1.5
5/26/16	Gilroy Senior Center	Presentation on SALA (Who We Are and What We Do) and how to access our services	Senior participants at the center	25	1
6/9/16	Santa Clara Senior Center	Presentation on SALA (Who We Are and What We Do) and how to access our services	Senior participants at the center	40	2
6/13/16	HICAP Program at Sobrato Center in San Jose	Presentation on SALA's Services, Medicare & Social Security, and Fair Housing Issues Related to Seniors	Staff and volunteers of the HICAP Program	21	5.5
6/22/16	Stevenson House Senior Housing in Palo Alto	Presentation on SALA (Who We Are and What We Do) and how to access our services (in English and Mandarin)	Senior residents at Stevenson house	17	8.7
6/24/16	Bay Area Legal Aid Office in San Jose	Represent SALA at Meeting of South Bay Regional Public Benefits Task Force	Service providers and advocates that are members of the Task Force	18	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 41

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/10/16	Almaden Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	50	3
4/14/16	Evergreen Community Center in San Jose	Presentation on Good Legal Health (including Elder Abuse prevention)	Senior participants at the center	73	4
5/18/16	The Health Trust Office in San Jose	Presentation on Prevention of Elder Abuse for Senior Peer Advocates (SPA) Program	Participants in SPA Program	8	3.6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbar Parrish

AAA Contact Phone: 2094681422

AAA Contact Email: bparrish@sjbov.org

Provider Name: Council for Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Also Ibarra Salas

Provider Contact Phone: 2096442631

Provider Contact Email: aiba@elconcilio.org

Total Unduplicated Client Count for Quarter: 133

Total Cases Closed in Quarter: 153

Total Units of Service for Quarter (Unit=1 Hour): 362

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	32
65-74:	33
75-84:	26
85+:	10
Client Declined to Provide Information:	32
Total:	133

CLIENT GENDER

Male:	74
Female:	59
Client Declined to Provide Information:	0
Total:	133

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	84
Homebound:	1
Lives Alone:	10
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	106
Rural:	1
Greatest Economic Need (Minority):	14
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	122
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CLIENT RACE

Two or More Races:	0
Caucasian:	130
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	133

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbar Parrish

AAA Contact Phone: 2094681422

AAA Contact Email: bparrish@sjbov.org

Provider Name: Council for Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Also Ibarra Salas

Provider Contact Phone: 2096442631

Provider Contact Email: aiba@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	0	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	7	0	7	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	0	2	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	0	2	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	24	0	24	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	15	0	15	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	8	0	8	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	0	3	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbar Parrish

AAA Contact Phone: 2094681422

AAA Contact Email: bparrish@sjbov.org

Provider Name: Council for Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Also Ibarra Salas

Provider Contact Phone: 2096442631

Provider Contact Email: aiba@elconcilio.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	0	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	0	8	0
H2. Advance Health Care Directives (AHCD):	2	0	2	0
H3. Financial Powers of Attorney:	1	0	1	0
H4. Other Miscellaneous:	76	0	76	0

TOTAL CASES OPENED IN QUARTER: 153

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	153	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 362

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 2095326272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 2055327632

Provider Contact Email: cdriver@ccstockton.org

Total Unduplicated Client Count for Quarter: 48

Total Cases Closed in Quarter: 16

Total Units of Service for Quarter (Unit=1 Hour): 94

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	7
65-74:	22
75-84:	14
85+:	5
Client Declined to Provide Information:	0
Total:	48

CLIENT GENDER

Male:	19
Female:	29
Client Declined to Provide Information:	0
Total:	48

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	2
Homebound:	1
Lives Alone:	16
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	0
Rural:	48
Greatest Economic Need (Minority):	1
Greatest Economic Need (Non-Minority):	14
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	1
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CLIENT RACE

Two or More Races:	0
Caucasian:	47
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	48

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 2095326272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 2055327632

Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

0

0

0

A2. Contracts/Warranties:

7

1

0

0

A3. Other Consumer/Finance:

1

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

8

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

2

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

12

1

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

7

0

0

0

E3. Other Housing:

14

0

0

0

INCOME MAINTENANCE

F1. Social Security:

2

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

1

0

0

0

F4. Other Income Maintenance:

2

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 2095326272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver

Provider Contact Phone: 2055327632

Provider Contact Email: cdriver@ccstockton.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	0	0
G3. Other Individual Rights:	9	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	19	8	3	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	5	0	0	0
H4. Other Miscellaneous:	4	0	0	0

TOTAL CASES OPENED IN QUARTER: 102

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
13	3	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 68

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/14/16	St. Patricks	Program Presentation	Elders, those in need; volunteer recruitment	150	2
5/15/16	St. Patricks	Program Presentation	Elders, those in need; volunteer recruitment	650	4
6/15/16	Black Oak Casino	Elder Abuse Awareness Conf	60+	200	20

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 26

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patti Talbott*

AAA Contact Phone: *8316880400*

AAA Contact Email:

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz, San Benito*

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 151

Total Cases Closed in Quarter: 134

Total Units of Service for Quarter (Unit=1 Hour): 1486

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	32
65-74:	62
75-84:	26
85+:	12
Client Declined to Provide Information:	19
Total:	151

CLIENT GENDER

Male:	55
Female:	96
Client Declined to Provide Information:	0
Total:	151

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	65
Homebound:	1
Lives Alone:	0
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	5
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	53

CLIENT ETHNICITY

Hispanic/Latino:	37
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CLIENT RACE

Two or More Races:	0
Caucasian:	107
African American:	4
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	37
Total:	151

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: **Patti Talbott**

AAA Contact Phone: **8316880400**

AAA Contact Email:

Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz, San Benito

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

7

3

0

0

A2. Contracts/Warranties:

7

6

4

2

A3. Other Consumer/Finance:

12

6

1

1

EMPLOYMENT

B1. Discrimination:

1

0

0

1

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

3

3

1

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

7

7

0

0

D2. Medicare:

1

0

1

0

D3. Other Health/Community Based Care:

3

2

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

48

31

11

6

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

6

0

0

0

E3. Other Housing:

15

12

1

0

INCOME MAINTENANCE

F1. Social Security:

9

5

0

1

F2. Supplemental Security Income (SSI):

2

2

0

0

F3. Pensions/Retiree Benefits:

0

1

0

0

F4. Other Income Maintenance:

2

0

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patti Talbott*

AAA Contact Phone: *8316880400*

AAA Contact Email:

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz, San Benito*

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="9"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="3"/>
G3. Other Individual Rights:	<input type="text" value="6"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="94"/>	<input type="text" value="26"/>	<input type="text" value="14"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 5596004405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc

County(ies): Fresno, Madera

Provider Contact Name: Kim Taing Kou Xiong

Provider Contact Phone: 5595701230, 5595701222

Provider Contact Email: kim@centralcallegal.org,

Total Unduplicated Client Count for Quarter: 101

Total Cases Closed in Quarter: 100

Total Units of Service for Quarter (Unit=1 Hour): 152

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	41
65-74:	43
75-84:	11
85+:	6
Client Declined to Provide Information:	0
Total:	101

CLIENT GENDER

Male:	31
Female:	70
Client Declined to Provide Information:	0
Total:	101

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	71
Homebound:	6
Lives Alone:	59
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	5
Rural:	1
Greatest Economic Need (Minority):	57
Greatest Economic Need (Non-Minority):	58
Greatest Economic Need (Minority Status Unknown):	7

CLIENT ETHNICITY

Hispanic/Latino:	30
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CLIENT RACE

Two or More Races:	3
Caucasian:	39
African American:	20
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	35
Client Declined to Provide Information:	0
Total:	101

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 5596004405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc

County(ies): Fresno, Madera

Provider Contact Name: Kim Taing Kou Xiong

Provider Contact Phone: 5595701230, 5595701222

Provider Contact Email: kim@centralcallegal.org,

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	7	0	1
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	2	0	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	4	2	0	0
C3. Other Family:	11	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	68	66	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	9	7	0	1
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: 5596004405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc

County(ies): Fresno, Madera

Provider Contact Name: Kim Taing Kou Xiong

Provider Contact Phone: 5595701230, 5595701222

Provider Contact Email: kim@centralcallegal.org,

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="97"/>	<input type="text" value="1"/>	<input type="text" value="2"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 15

AAA Name: CSET

AAA Contact Name: **Albert Cendejas**

AAA Contact Phone:

AAA Contact Email:

Provider Name: **Central California Legal Services Inc.**

County(ies): **Tulare**

Provider Contact Name: **Lily Yan**

Provider Contact Phone: **559-802-1134**

Provider Contact Email: **lyan@centralcallegal.org**

Total Unduplicated Client Count for Quarter: 44

Total Cases Closed in Quarter: 52

Total Units of Service for Quarter (Unit=1 Hour): 178

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	18
65-74:	20
75-84:	4
85+:	2
Client Declined to Provide Information:	0
Total:	44

CLIENT GENDER

Male:	22
Female:	22
Client Declined to Provide Information:	0
Total:	44

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	19
Homebound:	0
Lives Alone:	18
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	2
Rural:	4
Greatest Economic Need (Minority):	19
Greatest Economic Need (Non-Minority):	19
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	16
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CLIENT RACE

Two or More Races:	0
Caucasian:	27
African American:	3
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	0
Total:	44

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 15

AAA Name: CSET

AAA Contact Name: Albert Cendejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services Inc.

County(ies): Tulare

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email: lyan@centralcallegal.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

2

1

0

A2. Contracts/Warranties:

2

2

0

0

A3. Other Consumer/Finance:

2

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

0

3

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

2

1

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

27

21

3

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

1

1

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 15

AAA Name: CSET

AAA Contact Name: Albert Cendejas

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services Inc.

County(ies): Tulare

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email: lyan@centralcallegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	2	1	0
H2. Advance Health Care Directives (AHCD):	1	1	1	0
H3. Financial Powers of Attorney:	2	2	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 51

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
40	10	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 170

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
05/06/17	Mooney Grove Park	Seniors Day in the Park	Tulare County Seniors	161	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 15

AAA Name: CSET

AAA Contact Name: Sharon DeMasters

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email: lyan@centralcallegal.org

Total Unduplicated Client Count for Quarter: 13

Total Cases Closed in Quarter: 13

Total Units of Service for Quarter (Unit=1 Hour): 48

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	6
65-74:	3
75-84:	3
85+:	1
Client Declined to Provide Information:	0
Total:	13

CLIENT GENDER

Male:	5
Female:	8
Client Declined to Provide Information:	0
Total:	13

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	9
Homebound:	2
Lives Alone:	7
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	1
Rural:	0
Greatest Economic Need (Minority):	6
Greatest Economic Need (Non-Minority):	2
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	4
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CLIENT RACE

Two or More Races:	0
Caucasian:	8
African American:	2
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	13

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 15

AAA Name: CSET

AAA Contact Name: Sharon DeMasters

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email: lyan@centralcallegal.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

0

0

0

D2. Medicare:

1

0

0

0

D3. Other Health/Community Based Care:

1

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

7

6

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

1

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

0

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 15

AAA Name: CSET

AAA Contact Name: Sharon DeMasters

AAA Contact Phone:

AAA Contact Email:

Provider Name: Central California Legal Services, Inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: 559-802-1134

Provider Contact Email: lyan@centralcallegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="8"/>	<input type="text" value="5"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 8059259554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

Total Unduplicated Client Count for Quarter: 75

Total Cases Closed in Quarter: 59

Total Units of Service for Quarter (Unit=1 Hour): 289

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	17
65-74:	22
75-84:	25
85+:	10
Client Declined to Provide Information:	1
Total:	75

CLIENT GENDER

Male:	23
Female:	52
Client Declined to Provide Information:	0
Total:	75

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	44
Homebound:	2
Lives Alone:	28
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	21
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	26
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	3
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CLIENT RACE

Two or More Races:	0
Caucasian:	70
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
Total:	75

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 8059259554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	2	0	0
A2. Contracts/Warranties:	2	0	4	0
A3. Other Consumer/Finance:	3	1	1	0
EMPLOYMENT				
B1. Discrimination:	0	1	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	0	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	18	4	5	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	2	0
E3. Other Housing:	3	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	2	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 8059259554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	2	5	0
G3. Other Individual Rights:	2	0	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	0	2	0
H2. Advance Health Care Directives (AHCD):	8	7	5	0
H3. Financial Powers of Attorney:	7	0	3	0
H4. Other Miscellaneous:	9	5	3	0

TOTAL CASES OPENED IN QUARTER: 75

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
23	36	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 262

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
6/16	Vet's hall	Empowering the Caregiver	Alzheimer's Caregivers	50	3
6/17	Morro Bay Senior Center	Planning for Incapacity	Seniors	10	2
6/22	Morro Bay Senior Center	DPA Workshop	Seniors	6	2
5/11	Cal Poly SLO	Elder Abuse	Students	40	2
5/12	KCBX Radio	Domestic Violence & Elder Abuse	General Public	100	1
5/19	Templeton Senior Center	DPA/AHCD	Seniors	3	2
5/20	Paso Robles Culinary Academy Restraining Orders	Restraining Orders	Senior Providers	90	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: Joyce Ellen Lippman

AAA Contact Phone: 8059259554

AAA Contact Email: seniors@kcbx.net

Provider Name: Senior Legal Services Project

County(ies): San Luis Obispo

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

5/5	Atascadero Senior Center	DPA/AHCD	Seniors	0	1
5/6	Templeton Senior Center	DPA/AHCD	Seniors	15	2
4/8	Santa Maria Govt Center	SLSP services; unmet needs in the community	AAA Advisory Council	10	1
4/11	Paso Robles Police Dept	SLSP Services	Patrol Officers	3	2.5
4/12	Dept of Social Services	SLSP Services	APS, IHSS & Public Authority Employees	40	1
4/23	Masonic Lodge	Estate Planning Developments	Attorneys	40	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: Marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies):

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: MSW98488@aol.com

Total Unduplicated Client Count for Quarter: 312

Total Cases Closed in Quarter: 312

Total Units of Service for Quarter (Unit=1 Hour): 453

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	51
65-74:	124
75-84:	102
85+:	35
Client Declined to Provide Information:	0
Total:	312

CLIENT GENDER

Male:	127
Female:	185
Client Declined to Provide Information:	0
Total:	312

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	50
Homebound:	3
Lives Alone:	163
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	99
Rural:	47
Greatest Economic Need (Minority):	72
Greatest Economic Need (Non-Minority):	112
Greatest Economic Need (Minority Status Unknown):	4

CLIENT ETHNICITY

Hispanic/Latino:	77
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CLIENT RACE

Two or More Races:	5
Caucasian:	217
African American:	15
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	9
Cambodian:	0
Chinese:	9
Filipino:	22
Japanese:	7
Korean:	0
Laotian:	3
Vietnamese:	0
Guamanian:	8
Hawaiian:	0
Samoan:	9
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	312

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: Marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies):

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: MSW98488@aol.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	11	11	0	0
A3. Other Consumer/Finance:	43	39	4	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	44	41	3	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	24	24	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	31	31	0	0
F2. Supplemental Security Income (SSI):	27	25	2	0
F3. Pensions/Retiree Benefits:	15	13	2	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Marleen Canniff

AAA Contact Phone:

AAA Contact Email: Marleen.canniff@ventura.org

Provider Name: Grey Law of Ventura County

County(ies):

Provider Contact Name: Mike Williams

Provider Contact Phone:

Provider Contact Email: MSW98488@aol.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	18	18	0	0
H2. Advance Health Care Directives (AHCD):	49	49	0	0
H3. Financial Powers of Attorney:	44	44	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 312

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
301	11	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 428

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/14/16	Gov Center	Booth and Handouts	County Residents	50	5
4/20/16	Simi Valley Sen	Booth and Handouts	Seniors, Caregivers	90	4.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/19/16	Santa Paula Sen Center	LIFE	Seniors	2	6
5/3/16	Poinsetia Pav	Grey Law/Fraud in County	Retired county Employees	175	2
5/23/16	Fillmore Sen Center	LIFE	Seniors	8	4

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: **Marleen Canniff**

AAA Contact Phone:

AAA Contact Email: **Marleen.canniff@ventura.org**

Provider Name: Grey Law of Ventura County

County(ies):

Provider Contact Name: **Mike Williams**

Provider Contact Phone:

Provider Contact Email: **MSW98488@aol.com**

6/2/16	PT Hueneme Museum	Grey Law/Fraud in County	Retired SeaBees	25	2.5
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213-507-1328

AAA Contact Email: rmoreno@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles county

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedek.org

Total Unduplicated Client Count for Quarter: 172

Total Cases Closed in Quarter: 239

Total Units of Service for Quarter (Unit=1 Hour): 1449

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	25
65-74:	0
75-84:	64
85+:	59
Client Declined to Provide Information:	24
Total:	172

CLIENT GENDER

Male:	51
Female:	120
Client Declined to Provide Information:	1
Total:	172

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	86
Homebound:	2
Lives Alone:	74
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	13
Limited English:	32
Rural:	0
Greatest Economic Need (Minority):	29
Greatest Economic Need (Non-Minority):	50
Greatest Economic Need (Minority Status Unknown):	7

CLIENT ETHNICITY

Hispanic/Latino:	54
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CLIENT RACE

Two or More Races:	2
Caucasian:	109
African American:	31
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	19
Client Declined to Provide Information:	3
Total:	172

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213-507-1328

AAA Contact Email: rmoreno@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles county

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedek.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	12	12	9	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	4	4	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	2	0	1
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	17	9	14	0
C3. Other Family:	0	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	6	2	2
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	6	7	3	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	11	12	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	27	30	2	0
E3. Other Housing:	2	4	1	0
INCOME MAINTENANCE				
F1. Social Security:	2	4	1	0
F2. Supplemental Security Income (SSI):	5	9	3	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	2	0	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Richard Moreno

AAA Contact Phone: 213-507-1328

AAA Contact Email: rmoreno@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles county

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedek.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	0	2	1
G3. Other Individual Rights:	5	4	1	6

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	38	31	13	0
H2. Advance Health Care Directives (AHCD):	23	10	18	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	7	2	0

TOTAL CASES OPENED IN QUARTER: 174

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
154	74	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1420

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/7/2016	Manhattan Beach	Presentation on medical directives and long-term care.	Seniors	25	3.8
4/8/2016	Lynwood	Presentation on estate planning.	Seniors	135	3.8
4/15/2016	Mission Hills	Presentation on elder abuse.	Seniors	15	3.8
4/19/2016	LA County	Presentation to social workers on housing.	Social workers working with seniors.	30	3.8
5/17/2016	Whittier	Presentation to housing coordinators	Housing coordinators working with seniors.	25	0
6/18/2016	Los Angeles	Presentation to the LA County Bar Association on elder justice	Attorneys working with seniors	180	13.6

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: **Richard Moreno**

AAA Contact Phone: **213-507-1328**

AAA Contact Email: ***rmoreno@css.lacounty.gov***

Provider Name: Bet Tzedek

County(ies): Los Angeles county

Provider Contact Name: **Sarah Jampol**

Provider Contact Phone: **323-648-4711**

Provider Contact Email: ***sjampol@bettzedek.org***

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Dirce

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 241

Total Cases Closed in Quarter: 307

Total Units of Service for Quarter (Unit=1 Hour): 1280

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	45
65-74:	103
75-84:	75
85+:	18
Client Declined to Provide Information:	0
Total:	241

CLIENT GENDER

Male:	77
Female:	164
Client Declined to Provide Information:	0
Total:	241

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	82
Homebound:	3
Lives Alone:	119
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	10
Rural:	8
Greatest Economic Need (Minority):	31
Greatest Economic Need (Non-Minority):	19
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	55
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CLIENT RACE

Two or More Races:	17
Caucasian:	171
African American:	34
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	241

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Dirce

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	27	24	8	3
A2. Contracts/Warranties:	17	17	5	1
A3. Other Consumer/Finance:	4	6	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	17	14	5	2
C2. Conservatorship:	1	1	0	0
C3. Other Family:	7	6	2	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	4	1	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	1	4	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	47	30	23	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	22	24	7	0
E3. Other Housing:	8	8	1	0
INCOME MAINTENANCE				
F1. Social Security:	5	3	0	0
F2. Supplemental Security Income (SSI):	1	0	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	5	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Dirce

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	9	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	61	32	28	0
H2. Advance Health Care Directives (AHCD):	16	1	15	0
H3. Financial Powers of Attorney:	9	2	9	0
H4. Other Miscellaneous:	3	2	0	0

TOTAL CASES OPENED IN QUARTER: 259

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
193	106	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1217

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/21/2016	Jessie Turner Community Center 15556 Summit Ave., Fontana, CA 92336	Community Action Partnership Annual Resource Fair	Seniors	200	18.7
5/7/2016	Cucamonga Valley Medical Group 1310 San Bernardino Rd., Upland, CA 91786	1st Annual Health Fair	Seniors	25	1.5
5/7/2016	County Parking Lot 5th & Arrowhead Ave., San Bernardino, CA	Community Event	Seniors, DV Victims	600	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Dirce

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

5/23/2016	San Bernardino County Fairgrounds 14800 7th St., Victorville, CA 92392	Senior Day at the Fair	Seniors	45	5.8
6/9/2016	Cora Harper Community Center 841 Barstow Rd., Barstow, CA 92311	Community Fair	Seniors, Low Income	132	5.9

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 33

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/6/2016	Montclair Senior Center 5111 Bonita Ave., Montclair, CA 91763	Estate Planning (English)	Seniors	60	4.5
4/21/2016	Rolling Start 1955 Hunts Lane, Suite 101 San Bernardino, CA 92401	ICLS Services, Estate Planning, Family Law & Medical	Community	10	1.3
4/21/2016	Burning Bush Church 14849 7th St., Victorville CA 92395	ICLS Services	Seniors	56	5.2
4/22/2016	IEHP Community Resource Center 802 West 2nd St., Suite C San Bernardino, CA 92401	Estate Planning (Spanish)	Seniors	7	8.8
6/16/2016	Barstow Adult Protective Services 536 E. Virginia Way Barstow, CA 92311	ICLS Services & Estate Planning	Caregivers, Seniors	9	5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Dirce

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

6/23/2016	Adelanto Senior Center 11565 Cortez Adelanto, CA 92301	ICLS Services & Estate planning	Seniors	10	1.1
5/27/206	Crestline Senior Center 24658 San Moritz Dr. Crestline, CA 92325	ICLS, Family, Elder Abuse & Estates	Seniors	5	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 137

Total Cases Closed in Quarter: 169

Total Units of Service for Quarter (Unit=1 Hour): 495

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 37
65-74: 53
75-84: 40
85+: 7
Client Declined to Provide Information: 0
Total: 137

CLIENT GENDER

Male: 51
Female: 86
Client Declined to Provide Information: 0
Total: 137

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 74
Homebound: 5
Lives Alone: 67
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 4
Limited English: 22
Rural: 69
Greatest Economic Need (Minority): 19
Greatest Economic Need (Non-Minority): 26
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 48

CLIENT RACE

Two or More Races: 2
Caucasian: 113
African American: 13
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 2
Cambodian: 0
Chinese: 0
Filipino: 1
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 1
Race Unknown/Some Other Race: 3
Client Declined to Provide Information: 1
Total: 137

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

19

17

4

0

A2. Contracts/Warranties:

2

3

0

1

A3. Other Consumer/Finance:

5

7

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

4

5

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

7

6

0

2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

8

4

1

0

D2. Medicare:

3

2

2

0

D3. Other Health/Community Based Care:

1

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

35

31

7

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

7

7

1

2

E3. Other Housing:

1

2

1

0

INCOME MAINTENANCE

F1. Social Security:

4

4

2

0

F2. Supplemental Security Income (SSI):

3

4

1

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

5

4

2

2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 21

AAA Name:

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: 951-368-2540

Provider Contact Email: imorales@icls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	31	19	10	0
H2. Advance Health Care Directives (AHCD):	6	1	6	0
H3. Financial Powers of Attorney:	2	0	4	0
H4. Other Miscellaneous:	0	1	0	0

TOTAL CASES OPENED IN QUARTER: 144

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
119	41	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 495

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter: 716

Total Cases Closed in Quarter: 698

Total Units of Service for Quarter (Unit=1 Hour): 1107

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	237
65-74:	288
75-84:	140
85+:	51
Client Declined to Provide Information:	0
Total:	716

CLIENT GENDER

Male:	270
Female:	446
Client Declined to Provide Information:	0
Total:	716

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	508
Institutionalized:	14
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	158
Rural:	0
Greatest Economic Need (Minority):	203
Greatest Economic Need (Non-Minority):	96
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	127
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CLIENT RACE

Two or More Races:	19
Caucasian:	413
African American:	30
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	7
Filipino:	9
Japanese:	3
Korean:	19
Laotian:	1
Vietnamese:	60
Guamanian:	2
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	11
Race Unknown/Some Other Race:	138
Client Declined to Provide Information:	0
Total:	716

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	86	63	19	2
A2. Contracts/Warranties:	25	21	2	0
A3. Other Consumer/Finance:	17	14	2	0
EMPLOYMENT				
B1. Discrimination:	5	4	1	0
B2. Other Employment:	33	23	7	2
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	42	36	3	1
C2. Conservatorship:	29	16	2	10
C3. Other Family:	21	19	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	18	11	7	0
D2. Medicare:	6	2	4	0
D3. Other Health/Community Based Care:	67	43	23	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	159	125	25	5
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	21	18	3	0
E3. Other Housing:	35	31	1	0
INCOME MAINTENANCE				
F1. Social Security:	20	18	0	1
F2. Supplemental Security Income (SSI):	26	19	7	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	10	7	2	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	4	0	0
G3. Other Individual Rights:	40	39	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	26	25	1	0
H2. Advance Health Care Directives (AHCD):	8	8	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	18	16	1	1

TOTAL CASES OPENED IN QUARTER: 716

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
562	112	24

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1056

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/6/16	Irvine	Aging Services Collaborative	Providers	30	2
4/16/16	Placentia	OCHS Family Festival	community	1000	7
4/30/16	Irvine	Kaiser Health Festival	Community	2500	6
5/14/16	Anaheim	Resource Fair	Community	500	8
6/4/16	Fullerton	Rotary Health Fair	Community	200	6
6/4/16	Huntington Beach	Senior Health Fair	Seniors	30	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 34

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/5/16	Westminster	Health Benefits	Community	30	2
4/16/16	Westminster	Long Term Care	Caregivers	200	3
4/6/16	Brea	Disability Benefits	People with MS	25	4
5/25/16	Westminster	Mental Health Awareness	Vietnamese	30	2
6/14/16	Westminster	Medi-Cal Services	Vietnamese	50	2
6/28/16	Anaheim	Legal Services	Elderly Disabled	15	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Manuel A. Hurtado Castro*

Provider Contact Phone: *858-565-8772 x205*

Provider Contact Email: *Mhurtado@seniorlaw-sd.*

Total Unduplicated Client Count for Quarter: 809

Total Cases Closed in Quarter: 809

Total Units of Service for Quarter (Unit=1 Hour): 1095

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	161
65-74:	346
75-84:	222
85+:	80
Client Declined to Provide Information:	0
Total:	809

CLIENT GENDER

Male:	273
Female:	536
Client Declined to Provide Information:	0
Total:	809

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	563
Homebound:	4
Lives Alone:	536
Institutionalized:	8
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	46
Rural:	0
Greatest Economic Need (Minority):	171
Greatest Economic Need (Non-Minority):	317
Greatest Economic Need (Minority Status Unknown):	4

CLIENT ETHNICITY

Hispanic/Latino:	136
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CLIENT RACE

Two or More Races:	2
Caucasian:	561
African American:	52
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	1
Chinese:	7
Filipino:	24
Japanese:	4
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	148
Client Declined to Provide Information:	0
Total:	809

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858-505-6533

AAA Contact Email: Marilyn.driscoll@sdcountry.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 858-565-8772 x205

Provider Contact Email: Mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	38	36	2	0
A2. Contracts/Warranties:	81	70	11	0
A3. Other Consumer/Finance:	32	30	2	0
EMPLOYMENT				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	4	4	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	21	19	2	0
C2. Conservatorship:	9	9	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	20	18	2	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	29	29	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	91	83	8	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	70	66	4	0
E3. Other Housing:	52	50	2	0
INCOME MAINTENANCE				
F1. Social Security:	29	27	2	0
F2. Supplemental Security Income (SSI):	8	8	0	0
F3. Pensions/Retiree Benefits:	11	11	0	0
F4. Other Income Maintenance:	7	7	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 23

AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll

AAA Contact Phone: 858-505-6533

AAA Contact Email: Marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy

County(ies): San Diego

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 858-565-8772 x205

Provider Contact Email: Mhurtado@seniorlaw-sd.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	20	16	4	0
G3. Other Individual Rights:	63	63	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	157	124	33	0
H2. Advance Health Care Directives (AHCD):	9	6	3	0
H3. Financial Powers of Attorney:	35	21	14	0
H4. Other Miscellaneous:	19	18	1	0

TOTAL CASES OPENED IN QUARTER: 809

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
719	90	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1095

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: ElderLaw & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760-439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 251

Total Cases Closed in Quarter: 251

Total Units of Service for Quarter (Unit=1 Hour): 437

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	66
65-74:	96
75-84:	67
85+:	22
Client Declined to Provide Information:	0
Total:	251

CLIENT GENDER

Male:	108
Female:	143
Client Declined to Provide Information:	0
Total:	251

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	141
Homebound:	1
Lives Alone:	118
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	163
Rural:	245
Greatest Economic Need (Minority):	188
Greatest Economic Need (Non-Minority):	55
Greatest Economic Need (Minority Status Unknown):	2

CLIENT ETHNICITY

Hispanic/Latino:	189
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CLIENT RACE

Two or More Races:	0
Caucasian:	52
African American:	5
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	84
Race Unknown/Some Other Race:	107
Client Declined to Provide Information:	0
Total:	251

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: ElderLaw & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760-439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	13	9	4	0
A2. Contracts/Warranties:	18	11	7	0
A3. Other Consumer/Finance:	8	4	4	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	1	1	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	10	8	1	1
C2. Conservatorship:	3	0	1	2
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	11	7	4	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	11	9	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	21	13	8	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	14	14	0	0
E3. Other Housing:	6	5	1	0
INCOME MAINTENANCE				
F1. Social Security:	9	8	1	0
F2. Supplemental Security Income (SSI):	4	3	1	0
F3. Pensions/Retiree Benefits:	6	4	2	0
F4. Other Income Maintenance:	3	3	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores

AAA Contact Phone:

AAA Contact Email:

Provider Name: ElderLaw & Advocacy

County(ies): Imperial

Provider Contact Name: Manuel A. Hurtado Castro

Provider Contact Phone: 760-439-2535 x205

Provider Contact Email: mhurtado@seniorlaw-sd.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	6	2	0
G3. Other Individual Rights:	8	5	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	63	32	31	0
H2. Advance Health Care Directives (AHCD):	11	7	4	0
H3. Financial Powers of Attorney:	9	3	6	0
H4. Other Miscellaneous:	12	11	1	0

TOTAL CASES OPENED IN QUARTER: 251

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
164	84	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 430

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
04/08/2016	Catholic Charities	Monthly Meeting Presentation	Seniors and Caregivers	45	2
05/18/2016	Calexico Community Center	Services Provided by EL&A	Seniors 60+	114	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedek.org

Total Unduplicated Client Count for Quarter: 204

Total Cases Closed in Quarter: 354

Total Units of Service for Quarter (Unit=1 Hour): 2657

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	27
65-74:	83
75-84:	67
85+:	27
Client Declined to Provide Information:	0
Total:	204

CLIENT GENDER

Male:	59
Female:	125
Client Declined to Provide Information:	20
Total:	204

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	111
Homebound:	6
Lives Alone:	98
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	22
Limited English:	38
Rural:	0
Greatest Economic Need (Minority):	34
Greatest Economic Need (Non-Minority):	82
Greatest Economic Need (Minority Status Unknown):	12

CLIENT ETHNICITY

Hispanic/Latino:	41
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CLIENT RACE

Two or More Races:	5
Caucasian:	126
African American:	51
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	6
Total:	204

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedek.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

13

9

10

0

A2. Contracts/Warranties:

6

4

1

0

A3. Other Consumer/Finance:

9

11

4

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

9

8

4

4

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

3

5

0

1

C2. Conservatorship:

6

3

5

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

7

11

4

1

D2. Medicare:

3

2

0

0

D3. Other Health/Community Based Care:

3

5

4

3

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

20

29

25

3

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

33

24

6

0

E3. Other Housing:

1

2

0

0

INCOME MAINTENANCE

F1. Social Security:

4

6

3

1

F2. Supplemental Security Income (SSI):

24

18

6

8

F3. Pensions/Retiree Benefits:

1

1

0

0

F4. Other Income Maintenance:

5

5

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedek.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	3	3	0
G3. Other Individual Rights:	13	7	4	17

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	25	24	11	0
H2. Advance Health Care Directives (AHCD):	28	13	28	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	9	7	1	0

TOTAL CASES OPENED IN QUARTER: 233

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
197	119	38

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2623

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/1/16	Los Angeles	SSI Overpayment	Professional	9	0
4/5/16	Los Angeles	Identity Theft	Professional	34	0
5/7/16	Los Angeles	Advanced Planning	Seniors	21	1
5/10/16	Los Angeles	Senior Legal Services	Seniors	32	0
5/16/16	Los Angeles	Senior Legal Services	Professional	15	4
6/16/16	Los Angeles	Medi-Cal	Seniors	75	5
6/22/16	Los Angeles	Holocaust Survivor Needs	Professional	30	1
6/27/16	Los Angeles	SSI	Professional	16	0
6/28/16	Los Angeles	Senior Legal Services	Seniors	40	8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles County

Provider Contact Name: Sarah Jampol

Provider Contact Phone: 323-648-4711

Provider Contact Email: sjampol@bettzedek.org

6/30/16	Los Angeles	Holocaust Reparations	Professional	10	15
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 34

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Xuyen Ung

AAA Contact Phone: 707-995-4652

AAA Contact Email: xung@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter: 81

Total Cases Closed in Quarter: 101

Total Units of Service for Quarter (Unit=1 Hour): 302

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 27
65-74: 36
75-84: 14
85+: 4
Client Declined to Provide Information: 0
Total: 81

CLIENT GENDER

Male: 27
Female: 54
Client Declined to Provide Information: 0
Total: 81

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 52
Homebound: 8
Lives Alone: 28
Institutionalized: 3
Suspected Victim of Elder Abuse/Exploitation: 20
Limited English: 1
Rural: 81
Greatest Economic Need (Minority): 5
Greatest Economic Need (Non-Minority): 51
Greatest Economic Need (Minority Status Unknown): 0

CLIENT ETHNICITY

Hispanic/Latino: 1

CLIENT RACE

Two or More Races: 0
Caucasian: 75
African American: 1
Native American/Native Alaskan: 1
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 0
Filipino: 1
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 0
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 2
Client Declined to Provide Information: 1
Total: 81

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Xuyen Ung

AAA Contact Phone: 707-995-4652

AAA Contact Email: xung@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	2	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	5	5	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	1	1	0
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	4	2	2	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	49	51	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	2	1	0
E3. Other Housing:	7	8	0	1
INCOME MAINTENANCE				
F1. Social Security:	3	3	1	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	2	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Xuyen Ung

AAA Contact Phone: 707-995-4652

AAA Contact Email: xung@dss.co.lake.ca.us

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	1	0	1
G2. Elder Abuse/Neglect/Exploitation:	0	0	1	0
G3. Other Individual Rights:	5	5	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 91

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
89	10	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 290

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/6/2016	Lake County Superior Court	Brochures Drop-Off	Seniors and Low Income	50	0.5
4/18/2016	Hospitality Center-Fort Bragg	Brochures Drop-Off and Discuss Our Services	Homeless and Homeless	50	3
4/28/2016	Willits-Senior	Workshop about Tenant Rights	Housing Providers	10	2
6/20/2016	Ukiah-Veteran's Fair	Tabling at Veteran's Fair re Our Services	Veterans	15	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/25/2016	Sutter Health-	Advanced Planning for Incapacity	Social Workers	4	3.5

California Legal Services (Title III B)
Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 26

AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: **Xuyen Ung**

AAA Contact Phone: **707-995-4652**

AAA Contact Email: **xung@dss.co.lake.ca.us**

Provider Name: Legal Services of Northern California

County(ies): Mendocino and Lake

Provider Contact Name: **Angelica M. Millan**

Provider Contact Phone: **707-513-1023**

Provider Contact Email: **amillan@lsnc.net**

	Lakeport		
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

Total Unduplicated Client Count for Quarter: 120

Total Cases Closed in Quarter: 155

Total Units of Service for Quarter (Unit=1 Hour): 906

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	26
65-74:	67
75-84:	21
85+:	6
Client Declined to Provide Information:	0
Total:	120

CLIENT GENDER

Male:	39
Female:	81
Client Declined to Provide Information:	0
Total:	120

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	43
Homebound:	4
Lives Alone:	47
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	23
Limited English:	0
Rural:	32
Greatest Economic Need (Minority):	9
Greatest Economic Need (Non-Minority):	65
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	8
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CLIENT RACE

Two or More Races:	1
Caucasian:	114
African American:	2
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	120

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

1

6

5

0

A2. Contracts/Warranties:

0

1

0

0

A3. Other Consumer/Finance:

5

8

0

1

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

7

7

0

4

C2. Conservatorship:

0

1

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

1

0

0

D2. Medicare:

0

0

0

1

D3. Other Health/Community Based Care:

1

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

41

23

10

14

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

1

0

0

E3. Other Housing:

12

9

2

1

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

1

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	23	21	3	6
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	21	13	4	0
H2. Advance Health Care Directives (AHCD):	8	8	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 120

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
101	27	27

TOTAL ESTIMATED CASE WORK HOURS SPENT: 874

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/19/2016	Petaluma	Informational Presentation (Senior Advocacy Services)	APS South Multidisciplinary Team	20	1
4/28/2016	Univision TV	Staff Interviewed for the program 'Retrano Hispano'	Spanish Speakers	1000	3
5/3/2016	Petaluma	Informational Presentation (Senior Advocacy Services)	APS North Multidisciplinary Team	45	1
5/13/2016	Santa Rosa	Information Table (Catholic Charities)	General Public	200	5
6/1/2016	Santa Rosa	Article in Newsletter (Manufactured Home Owners Association)	Elder Mobile Home Owners	250	1
6/14/2016	Petaluma	Information Table ("A Little Help from Our Friends")	Elders	250	3.5
6/24/2016	Cotati	Informational Presentation (Health Fair/Petaluma Ppl Svcs)	Elders	35	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Aid of Sonoma County

County(ies): Sonoma

Provider Contact Name: Ronit Rubinoff

Provider Contact Phone: 707-542-6664

Provider Contact Email: rrubinoff@legalaidsc.com

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/12/2016	Legal Aid	Family Law Workshop	General Public	2	2
4/20/2016	Legal Aid	Bankruptcy Workshop	General Public	2	2
5/10/2016	Legal Aid	Family Law Workshop	General Public	1	2
6/13/2016	San Francisco	Informational Presentation (Family Law/Self-Help Conference)	Legal Professionals	25	8
6/20/2016	Legal Aid	Santa Rosa Rent Stabilization Ordinance Workshop	Low Income Tenants	6	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Robert Stalker/Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: bstaker@lsnc.net / agreer

Total Unduplicated Client Count for Quarter: 99

Total Cases Closed in Quarter: 102

Total Units of Service for Quarter (Unit=1 Hour): 543

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	33
65-74:	46
75-84:	16
85+:	4
Client Declined to Provide Information:	0
Total:	99

CLIENT GENDER

Male:	39
Female:	60
Client Declined to Provide Information:	0
Total:	99

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	68
Homebound:	1
Lives Alone:	42
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	6
Rural:	1
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	9
Greatest Economic Need (Minority Status Unknown):	1

CLIENT ETHNICITY

Hispanic/Latino:	12
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CLIENT RACE

Two or More Races:	0
Caucasian:	44
African American:	37
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	4
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	9
Client Declined to Provide Information:	4
Total:	99

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Robert Stalker/Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: bstaker@lsnc.net / agreer

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	8	7	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	1	3	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	3	0	0
D2. Medicare:	5	4	0	0
D3. Other Health/Community Based Care:	8	6	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	59	47	16	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	1	0
E3. Other Housing:	1	1	1	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Robert Stalker/Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: bstaker@lsnc.net / agreer

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	2	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 99

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
77	23	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 497

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/6/16	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	7	2
4/12/16	Suisun City	clinic at Suisun Public Library - prep, travel & outreach -	Seniors	2	2
5/4/16	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	5	2
5/10/16	Suisun City	Outreach Clinic Suisun Public Library - prep, travel & outreach	Seniors	2	2
6/1/16	Vallejo	Outreach Clinic at Florence Douglas Senior Center	Seniors	5	2
6/14/16	Suisun City	Outreach Clinic Suisun Public Library - prep, travel & outreach	Seniors	1	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Legal Services of Northern California

County(ies): Solano County

Provider Contact Name: Robert Stalker/Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: bstaker@lsnc.net / agreer

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
04/25/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior Coalition	2	4
5/4/16	Solano County	Rental Inspection Project Meeting - prep, meeting & travel	Senior Advocates	15	4
5/6/16	Solano County	Transportation Summit - prep, meeting and travel	Solano Advocates	20	3
5/10/16	Solano County	Senior Coalition Meeting - prep, meeting & travel	Senior Coalition	20	6
6/1/16	Solano County	Rental Inspection Project Meeting -prep, meeting & travel	Solano Advocates	15	3
6/3/16	Solano County	Senior Coalition Meeting - prep, meetin & travel	Solano Coalition	20	4
6/15/16	Solano County	Elder Abuse Forum (Provided informational brochures)	Solano Advocates	30	4
Weekly	Solano County	Informational Clinic on Answering Unlawful Detainer Evictions	Senior Residents	6	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 34

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

Total Unduplicated Client Count for Quarter: 76

Total Cases Closed in Quarter: 21

Total Units of Service for Quarter (Unit=1 Hour): 253

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	12
65-74:	33
75-84:	23
85+:	8
Client Declined to Provide Information:	0
Total:	76

CLIENT GENDER

Male:	31
Female:	45
Client Declined to Provide Information:	0
Total:	76

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	34
Homebound:	1
Lives Alone:	38
Institutionalized:	20
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	3
Rural:	0
Greatest Economic Need (Minority):	7
Greatest Economic Need (Non-Minority):	36
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	4
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CLIENT RACE

Two or More Races:	0
Caucasian:	71
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	76

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

1

0

0

A2. Contracts/Warranties:

0

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

5

2

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

3

1

0

0

INCOME MAINTENANCE

F1. Social Security:

1

1

0

0

F2. Supplemental Security Income (SSI):

2

1

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

1

0

0

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: Bay Area Legal Aid

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@baylegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	44	9	4	0
H2. Advance Health Care Directives (AHCD):	3	0	0	0
H3. Financial Powers of Attorney:	6	0	0	0
H4. Other Miscellaneous:	5	1	0	0

TOTAL CASES OPENED IN QUARTER: 76

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
17	4	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 241

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/5/16	Calistoga Apartments	Bay Area Legal Aid Services	Low Income Latino Seniors	16	4
5/5/16	Calistoga Mobile Park Rancho De Calistoga	Importance of estate planning	Low income seniors	35	3
5/12/16	Napa Creek Manor Low Income Senior Residence	Importance of estate planning	Low income seniors	8	1
5/12/16	Rohlfs Manor Low income Senior Housing	Importance of estate planning	Low income seniors	14	1
5/17/16	QVMC Care Network	Bay Area Legal Aid Services	Service Providers	22	1
5/17/16	The Reserve Low Income Senior Residence	Importance of estate planning	Low Income Seniors	28	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 28

AAA Name: *Napa and Solano County AAA*

AAA Contact Name:

AAA Contact Phone:

AAA Contact Email:

Provider Name: *Bay Area Legal Aid*

County(ies): *Napa*

Provider Contact Name: *Kristi Lesnewich*

Provider Contact Phone: *707-259-0579*

Provider Contact Email: *klesnewich@baylegal.org*

6/16/16	Napa Community College	Elder Abuse Awareness	Seniors	50	2
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530-642-4833

AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior legal Services

County(ies): El Dorado County

Provider Contact Name: 530-621-6154

Provider Contact Phone: Diana Steel

Provider Contact Email: Diana.steele@edcgov.us

Total Unduplicated Client Count for Quarter: 391

Total Cases Closed in Quarter: 1092

Total Units of Service for Quarter (Unit=1 Hour): 1980

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64: 71
65-74: 179
75-84: 94
85+: 43
Client Declined to Provide Information: 4
Total: 391

CLIENT GENDER

Male: 156
Female: 235
Client Declined to Provide Information: 0
Total: 391

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 25
Homebound: 14
Lives Alone: 124
Institutionalized: 0
Suspected Victim of Elder Abuse/Exploitation: 7
Limited English: 1
Rural: 391
Greatest Economic Need (Minority): 1
Greatest Economic Need (Non-Minority): 145
Greatest Economic Need (Minority Status Unknown): 1

CLIENT ETHNICITY

Hispanic/Latino: 10

CLIENT RACE

Two or More Races: 0
Caucasian: 377
African American: 3
Native American/Native Alaskan: 0
Asian/Pacific Islander
Asian Indian: 0
Cambodian: 0
Chinese: 1
Filipino: 0
Japanese: 0
Korean: 0
Laotian: 0
Vietnamese: 1
Guamanian: 0
Hawaiian: 0
Samoan: 0
Other Asian/Pacific Islander: 0
Race Unknown/Some Other Race: 9
Client Declined to Provide Information: 0
Total: 391

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530-642-4833

AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior legal Services

County(ies): El Dorado County

Provider Contact Name: 530-621-6154

Provider Contact Phone: Diana Steel

Provider Contact Email: Diana.steele@edcgov.us

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

3

3

0

0

A2. Contracts/Warranties:

3

1

2

0

A3. Other Consumer/Finance:

133

130

2

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

3

3

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

11

9

2

0

D2. Medicare:

2

2

0

0

D3. Other Health/Community Based Care:

4

4

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

26

12

3

4

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

30

14

31

0

E3. Other Housing:

18

18

0

0

INCOME MAINTENANCE

F1. Social Security:

0

0

0

0

F2. Supplemental Security Income (SSI):

0

0

0

0

F3. Pensions/Retiree Benefits:

0

0

0

0

F4. Other Income Maintenance:

2

1

1

0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: 530-642-4833

AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior legal Services

County(ies): El Dorado County

Provider Contact Name: 530-621-6154

Provider Contact Phone: Diana Steel

Provider Contact Email: Diana.steele@edcgov.us

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	9	2	1
G3. Other Individual Rights:	5	5	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	271	165	191	0
H2. Advance Health Care Directives (AHCD):	165	80	151	0
H3. Financial Powers of Attorney:	176	80	163	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 866

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
539	548	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1968

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/7/16	Placerville Senior Center	Estate Planning	Seniors	41	3
4/14/16	Placerville Senior Center	Powers of Attorneys	Seniors	41	3
4/21/16	Placerville Senior Center	Long Term Planning	Seniors	42	3
5/9/16	Placerville Senior Center	Senior Legal Program Services	Senior Peer Counseling volunteers	12	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 174

Total Cases Closed in Quarter: 87

Total Units of Service for Quarter (Unit=1 Hour): 668

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	24
65-74:	80
75-84:	48
85+:	22
Client Declined to Provide Information:	0
Total:	174

CLIENT GENDER

Male:	63
Female:	111
Client Declined to Provide Information:	0
Total:	174

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	11
Homebound:	3
Lives Alone:	58
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	38
Limited English:	3
Rural:	0
Greatest Economic Need (Minority):	15
Greatest Economic Need (Non-Minority):	34
Greatest Economic Need (Minority Status Unknown):	12

CLIENT ETHNICITY

Hispanic/Latino:	34
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CLIENT RACE

Two or More Races:	0
Caucasian:	160
African American:	8
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	5
Total:	174

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	2	2	0	0
A2. Contracts/Warranties:	6	8	3	0
A3. Other Consumer/Finance:	12	3	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0
C2. Conservatorship:	6	5	0	0
C3. Other Family:	2	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	13	11	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	2	1	0
E3. Other Housing:	3	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	10	0	4	0
F2. Supplemental Security Income (SSI):	3	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsjoyce@gmail.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	34	1	1	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	23	3	1	4
H2. Advance Health Care Directives (AHCD):	2	0	1	0
H3. Financial Powers of Attorney:	18	4	4	2
H4. Other Miscellaneous:	32	14	5	2

TOTAL CASES OPENED IN QUARTER: 174

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
57	22	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 626

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/6/16	La Loma Park	Age with Movement	Seniors	60	6
4/8/16	CSA/APS	Mandated Reporter Training	Professionals	100	4
4/20/16	St. Stan Church	SEAPA Quarterly Lunch	Senior providers	50	1.5
4/27/16	Bodem Sr. Ctr.	SCAMS	Seniors	50	1
4/28/16	CSA/APS	MDT	Professionals	30	1.5
4/28/16	Cath Charities	SEAPA Core Mtg	Senior providers	8	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: 209-577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/22	Centenary Church	SCAMS/Sr. Services	Church members	80	1.5
5/17	Hastings COL	Elder Abuse Conference	Senior Professionals	250	24

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 26

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 x5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced 559-5 Provider Contact Email: mneham@centralcallegal.

Total Unduplicated Client Count for Quarter: 84

Total Cases Closed in Quarter: 87

Total Units of Service for Quarter (Unit=1 Hour): 617

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	25
65-74:	36
75-84:	15
85+:	8
Client Declined to Provide Information:	0
Total:	84

CLIENT GENDER

Male:	33
Female:	51
Client Declined to Provide Information:	0
Total:	84

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	33
Homebound:	0
Lives Alone:	39
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	16
Rural:	0
Greatest Economic Need (Minority):	29
Greatest Economic Need (Non-Minority):	29
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	29
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CLIENT RACE

Two or More Races:	1
Caucasian:	51
African American:	11
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	19
Client Declined to Provide Information:	0
Total:	84

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 x5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced 559-5 Provider Contact Email: mneham@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	6	5	1	0
A2. Contracts/Warranties:	3	1	0	0
A3. Other Consumer/Finance:	5	5	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	1	0	0
D2. Medicare:	3	0	0	0
D3. Other Health/Community Based Care:	2	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	21	17	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	1	1	1
E3. Other Housing:	4	2	1	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	3	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 31

AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 x5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced 559-5 Provider Contact Email: mneham@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	7	10	0
H2. Advance Health Care Directives (AHCD):	13	1	10	0
H3. Financial Powers of Attorney:	15	3	12	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 102

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
48	38	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 594

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/9/2016	CCLS-Merced 1640 N St., Ste. 200 Merced, CA 95348	Merced Will Clinic	Merced Seniors	12	18.3
5/18/2016	900 Martin Luther King Jr Way Merced, CA 95341	CCLS vendor booth at Older American Recognition Day	Merced Seniors; Caregivers	257	4.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 23

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray Phillips

AAA Contact Phone: 831-755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 530

Total Cases Closed in Quarter: 520

Total Units of Service for Quarter (Unit=1 Hour): 1867

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	137
65-74:	222
75-84:	118
85+:	53
Client Declined to Provide Information:	0
Total:	530

CLIENT GENDER

Male:	184
Female:	346
Client Declined to Provide Information:	0
Total:	530

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	25
Homebound:	0
Lives Alone:	54
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	23
Limited English:	122
Rural:	111
Greatest Economic Need (Minority):	14
Greatest Economic Need (Non-Minority):	16
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	118
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CLIENT RACE

Two or More Races:	0
Caucasian:	479
African American:	28
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	4
Japanese:	3
Korean:	4
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	530

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray Phillips

AAA Contact Phone: 831-755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	7	5	2	1
A2. Contracts/Warranties:	13	13	18	1
A3. Other Consumer/Finance:	218	105	49	0

EMPLOYMENT

B1. Discrimination:	5	1	3	1
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	26	8	3	1
C2. Conservatorship:	9	2	4	3
C3. Other Family:	0	1	5	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	11	6	5	0
D2. Medicare:	4	3	5	1
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	51	10	32	9
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	24	15	7	2
E3. Other Housing:	7	1	0	0

INCOME MAINTENANCE

F1. Social Security:	14	12	2	0
F2. Supplemental Security Income (SSI):	11	7	4	0
F3. Pensions/Retiree Benefits:	6	1	1	0
F4. Other Income Maintenance:	0	2	3	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray Phillips

AAA Contact Phone: 831-755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	0	2	0
G2. Elder Abuse/Neglect/Exploitation:	7	1	0	6
G3. Other Individual Rights:	23	19	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	82	48	36	0
H2. Advance Health Care Directives (AHCD):	36	1	5	22
H3. Financial Powers of Attorney:	3	0	0	0
H4. Other Miscellaneous:	25	26	0	0

TOTAL CASES OPENED IN QUARTER: 584

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
287	186	47

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1656

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
28 Apr	Carmel Valley Church of the Forest	Rotary Presentation	Community	25	5
4 May	Farmers Market	General legal	Community	130	5
1 May	City of Salinas - Maria J. Torres-Gil Community Center 245 Calle Cebu Salinas, CA 93901	General community education	Community	30	5
3 May	Monterey County Board of Supervisors Chambers	Presentation to Board of Supervisors – general legal	Community	50	5
18 May	CHOMP headquarters at Ryan Ranch –	General lss ED	Health care and social workers and care providers	45	10

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 32

AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray Phillips

AAA Contact Phone: 831-755-3425

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831-899-0492

Provider Contact Email: kellie@lssmc.net

15 June	San Juan Golf Course – Salinas California	California Retired Teachers Association	Community	85	10
16 June	Hyatt Hotel – Monterey California	Democratic Women's Coalition	General education	85	8
28 June	Park Lane – Monterey	Park Lane Community	General education	33	15
15 June	Farmers Market	Salinas – Natividad Hospital	Community	120	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 68

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
26 April	Monterey County Bar Association	Financial Elder Abuse Prevention	Attorneys	2	20
27 April	LACPP	Insurance Department insurance scam	Attorneys/investigators	20	18
30 April	Private attorneys – San Francisco California Advocates for Nursing Home Reform center	Skilled Care and CCRC abuse	Attorneys	17	20
25 May	CSUMB	Legal aid presentation to potential CSMB student volunteers	CSUMB students and professor	3	5
June 28	Monterey County Bar Association	Attorney Brown Bag	Attorneys	17	20
June 24	Monterey County Bar Association	Attorney Brown Bag	Medi-care and Medi-Cal laws	12	20
June 10	Embassy Suites Seaside	Elder Abuse Justice Summit	Elder Abuse prevention	130	40

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 143

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter: 132

Total Cases Closed in Quarter: 123

Total Units of Service for Quarter (Unit=1 Hour): 1091

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	39
65-74:	56
75-84:	32
85+:	5
Client Declined to Provide Information:	0
Total:	132

CLIENT GENDER

Male:	65
Female:	67
Client Declined to Provide Information:	0
Total:	132

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	70
Homebound:	0
Lives Alone:	79
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	17
Rural:	34
Greatest Economic Need (Minority):	59
Greatest Economic Need (Non-Minority):	33
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	42
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CLIENT RACE

Two or More Races:	0
Caucasian:	101
African American:	23
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
Total:	132

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: **Mayte Olivas**

AAA Contact Phone: **661-868-0938**

AAA Contact Email: **olivasm@co.kern.ca.us**

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: **Danita Melton**

Provider Contact Phone: **661-334-4669**

Provider Contact Email: **dmelton@gbia.org**

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	17	17	1	1
A2. Contracts/Warranties:	8	4	2	0
A3. Other Consumer/Finance:	3	2	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	1	0	0
C3. Other Family:	1	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	2	2	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	48	33	5	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	3	0	0
E3. Other Housing:	12	10	2	0
INCOME MAINTENANCE				
F1. Social Security:	9	6	3	0
F2. Supplemental Security Income (SSI):	5	4	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbia.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	6	1	0
G3. Other Individual Rights:	4	2	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	2	1	0	0
H3. Financial Powers of Attorney:	1	0	1	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 132

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
99	18	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1058

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/19/16	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Lake Isabella Family Resource Center	Kern County Senior Population	6	7.5
5/11/2016	Ridgecrest, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Indian Wells Valley Collaborative meeting	Kern County Senior Population and Other Service Providers of Kern County's Senior Population	30	7.5
6/9/2016	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the East Kern Collaborative meeting	Kern County Senior Population and Other Service Providers of Kern County's Senior Population	11	4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2015-2016

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas

AAA Contact Phone: 661-868-0938

AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661-334-4669

Provider Contact Email: dmelton@gbia.org

6/9/2016	Mojave, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the East Kern Salvation Army Emergency Service Center	Kern County Senior Population	2	1
6/11/2016	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Alzheimer's Disease Association of Kern County Annual 2016 Caring for the Caregiver Seminar	Kern County Senior Population	500	5.5
6/15/2016	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Aging & Adult Services Annual Elder Abuse Conference	Kern County Senior Population	500	7.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 33

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0